

***Adams County  
Mental and Behavioral  
Health Providers***



## **Healthy Adams County Mission Statement**

*Healthy Adams County* is a collaborative partnership of community members dedicated to continuing assessment, development and promotion of efforts toward improving *physical, mental and social well-being*.

## **Healthy Adams County Vision Statement**

*Healthy Adams County* seeks to create a higher quality of life throughout our community by improving *physical, mental and social well-being*.

## **Behavioral Health Task Force Mission Statement**

The Mission of the *Behavioral Health Task Force of Adams County* is to encourage an environment which promotes the improvement of mental and behavioral health and quality of life through a community led process.

### ***Goals:***

- To act as a regular forum of collaborative partners to address this task force Mission.
- To improve access to mental and behavioral health services across Adams County.
- To educate and inform the community and its various stakeholders regarding mental and behavioral health issues and trends.
- To act as advocates for citizens affected by mental and behavioral health challenges.

## ***TABLE OF CONTENTS***

<b>Pages 4 - 5</b>	On the Road to Living Well: Taking Charge
<b>Pages 6 - 9</b>	Mental Health Outpatient Providers <ul style="list-style-type: none"><li>• Agencies and Group Practices</li><li>• Individual Therapists</li></ul>
<b>Page 10</b>	Substance Abuse Outpatient Providers
<b>Page 11</b>	Individual Referrals <ul style="list-style-type: none"><li>• Abuse/Assault/Crisis Services</li></ul>
<b>Page 12</b>	Family Services
<b>Pages 13 - 14</b>	Support Groups
<b>Page 15</b>	Referring Agencies
<b>Pages 16 - 17</b>	Supportive Agencies
<b>Pages 18</b>	Legal Support
<b>Page 19</b>	Useful Websites and Other Information
<b>Pages 20 - 24</b>	Behavioral Health Glossary of Common Terms
<b>Pages 25 - 26</b>	Information about Pennsylvania Counseling Services
<b>Page 27</b>	Information about TrueNorth Wellness Services
<b>Page 28</b>	Information about WellSpan Philhaven Behavioral Health
<b>Page 29</b>	Risk Factors & Warning Signs of Suicide: What to Look For
<b>Page 30</b>	Suicide Prevention: Talking to a Suicidal Person
<b>Pages 31 - 32</b>	Mental Health in Adams County

# ***On the Road to Living Well: Taking Charge***

## **Finding a Mental Health Specialist**

- Ask your primary care provider to help you make your first appointment to avoid long wait times.
- Check the details of your mental health insurance coverage
- If the first mental health specialist isn't a good fit, look elsewhere for someone you connect with.

## **Don't forget! Tips for managing your mental health while you wait for an appointment.**

- Surround yourself with family and friends.
- Talk to a counselor, social worker, nurse or trusted adult
- Continue doing what you love: reading, writing, nature walks, creating art...

## **Making your First Appointment Count:**

- Come prepared to talk about what you're experiencing and how you're feeling.
- You may be asked to fill out a questionnaire describing your mental health experience.
- Be upfront and specific about what you want addressed to help you feel better.
- Ask the mental health specialist to explain treatment options to you until you understand. Write down the plan so you know what you are supposed to do.

## **Navigating your insurance**

- Involve someone with experience to help you.
- Call your insurance company to ask what mental health benefits are covered. (Number is on the back of your card)
- To find a provider, go to the insurer's website or call the number on the back of your card.

## **Making Sure Your Treatment Plan Works for You:**

- Keep a wellness log and monitor your progress
- Follow up and don't be afraid to ask about changes to your treatment plan if things aren't going well.
- Most therapies and medications take time to work, so stick with it and results will come.
- Your treatment plan may change. Be active in this process.

## ***On the Road to Living Well: Taking Charge (continued)***

### **Questions You May Want to Ask:**

- I'm concerned about the way I feel. What is your plan for helping me feel better?
- Are there any safety concerns that I should know about with my condition or treatment plan?
- Do I have to take medication? What does it help with? What are the side effects?
- How will I know I'm getting better in a few days, weeks or months?
- How long will it take for me to feel better?

### **Living Well:**

- Recognize that you have control over living well.
- Find a routine that works for you that includes a healthy diet, exercise and regular sleep patterns.
- Stay close to your support network. Engage family, friends, teammates and your faith community.
- Be realistic and mindful of your needs and take that into consideration in making life decisions.

### **Getting Through It**

- Stay away from drugs and alcohol. Peer pressure can make this hard, so find strategies to make it work, like carrying a cup at parties so people don't ask if you need a drink.
- If you use alcohol or drugs, be honest and tell your doctor because it will likely affect your treatment plan.
- Do your best to stay positive. Surround yourself with positive messages, people and activities. This can rub off and help to improve the way you feel.

## **MENTAL HEALTH OUTPATIENT PROVIDERS**

### ***Agencies and Group Practices***

#### **Autism Spectrum Diagnostic & Consulting**

Doylestown, PA  
215-230-3616

#### **Bowman and Associates**

*(Individ, Family, Mediation)*

327 Broadway  
Hanover, PA 17331  
717-632-1800  
bowmanpsych.com

#### **Children's Aid Society**

*(Individ, Family, Group, Art)*

343 Lincolnway West  
New Oxford, PA 17350  
717-624-4461  
cassd.org

#### **Elevate Mind**

100 Eisenhower Dr.,  
Suite A  
Hanover, PA 17331  
717-632-8400  
Elevatemindllc.com

#### **FOCUS Behavioral Health**

639 Frederick St.  
Hanover, PA 17331  
717-220-0278

#### **Laurel Life**

235 Table Rock Rd.  
Gettysburg, PA 17325  
717-398-2025  
laurellife.com

#### **Lutheran Counseling Services**

1-866-998-2382 (toll free)

#### **Macgregor Behavioral Health Services**

1400 Proline Place Gettysburg, PA  
17325  
717-337-3005  
macgregorbhs.com

#### **Merakey** *(Children, adolescents, autism)*

651 Albright Ave.  
York, PA 17404  
717-846-4490  
merakey.org

#### **PA Counseling Services- Gettysburg Psychiatric**

334 York St.  
Gettysburg, PA 17325  
717-337-0026  
pacounseling.com

## **MENTAL HEALTH OUTPATIENT PROVIDERS**

**(continued)**

### ***Agencies and Group Practices***

#### **A Better You Counseling &**

##### **Wellness LLC**

490 W. Eisenhower Dr. Suite 7  
Hanover, PA 17331  
717-219-3659

#### **Breathe Intentionally, LLC**

11 Carlisle St. Unit 308  
Hanover, PA 17331  
717-356-0515  
[www.breatheintentionally.net](http://www.breatheintentionally.net)

#### **Hoffman Programs for Healing**

Outpatient Therapy Program  
815 Orphanage Rd  
Littlestown, PA 17340  
717-359-7148  
[www.hoffmanhomes1910.org](http://www.hoffmanhomes1910.org)  
[pocreferral@hoffmanhomes.com](mailto:pocreferral@hoffmanhomes.com)

#### **PA Counseling Services-**

##### **Gettysburg Children's Services**

334 York St.  
Gettysburg, PA 17325  
717-337-1075, Ext. 0  
[pacounseling.com](http://pacounseling.com)

#### **Phoenix Counseling Services, LLC**

2311 Fairfield Rd., Suite F  
Gettysburg, PA 17325  
717-778-1030; 717-398-2044  
[phoenixcounselingservices.net](http://phoenixcounselingservices.net)

#### **Trinity Wellness Group, LLC**

(Women, Teens, Individual,  
Family,  
and Group therapy, Faith-based,  
Weight Loss Therapy)  
1000 Carlisle St, Suite 2225  
(back of Clearview Shopping  
Center)  
Hanover, PA 17331  
717-773-4937  
[trinitywellnessgroup.com](http://trinitywellnessgroup.com)

#### **TrueNorth Wellness Services**

44 Franklin St.  
Gettysburg, PA 17325  
717-334-9111  
and  
625 W. Elm Avenue  
Hanover, PA 17331  
717-632-4900  
[truenorthwellness.org](http://truenorthwellness.org)

#### **Vibe Behavioral Wellness**

28 Baltimore St.  
Hanover, PA 17331  
443-821-7137  
[www.vibebehavioralwellness.com](http://www.vibebehavioralwellness.com)

#### **WellSpan Philhaven**

40 V-Twin Dr., Suite 202  
Gettysburg, PA 17325  
717-337-2257  
717-339-2710  
[wellspanphilhaven.org](http://wellspanphilhaven.org)

## **MENTAL HEALTH OUTPATIENT PROVIDERS**

**(continued)**

### ***Individual Therapists***

**Jennifer Baney, LPC, ATR-BC**  
Songbird Counseling Services  
304 York St., Suite F  
Gettysburg, PA 17325  
717-727-2627  
[songbirdcounselingservices.com](http://songbirdcounselingservices.com)

**Richard Carlson, PhD**  
401 Allegheny Ave.  
Hanover, PA 17331  
717-632-3886

**Becky Colgan, LPC**  
304 York St.  
Gettysburg, PA 17325  
717-870-1043

**Graceful Balance Wellness**  
1310 Baltimore St.  
Suite B  
Hanover, PA 17331  
<https://graceful-balance.co/>

**Lori Dilling-Miley, MA**  
*(Licensed Psychologist)*  
3585 Carlisle Pike  
New Oxford, PA 17350  
717-624-1334  
[mileypsychservices.com](http://mileypsychservices.com)

**Les Jones, NCC, LAPC**  
Connect Counseling. LLC.  
18 Carlisle Street, Suite 214  
Gettysburg, PA 17325  
717-693-5848  
[les@connectcounselingpa.com](mailto:les@connectcounselingpa.com)  
[www.lesthetherapist.com](http://www.lesthetherapist.com)

**Elizabeth Kellett, MS, LPC, LCPC**  
Connect Counseling, LLC.  
18 Carlisle Street, Suite 214  
Gettysburg, PA 17325  
717-368-9146  
[Connectcounselingpa.com](http://Connectcounselingpa.com)

**Gretchen Krebs, LCSW, CST**  
118 Carlisle St. Suite 304  
Hanover, PA 17331  
717-467-1116  
[gretchenk@gretchenkrebstherapy.com](mailto:gretchenk@gretchenkrebstherapy.com)  
<https://gretchenkrebstherapy.com>

**Rose Maturo, MS, LPC**  
44 Carroll's Tract Rd.  
Fairfield, PA 17320  
717-752-5882  
[rosetmaturo.com](http://rosetmaturo.com)



## MENTAL HEALTH OUTPATIENT PROVIDERS

*(continued)*

### ***Individual Therapists***

**Dayna Merryman, M.Div, LSW**  
Discover Hope Counseling  
395 Buford Ave. Suite 2  
Gettysburg, PA 17325  
717-339-6377  
discoverhopecounseling.net

**Keith A. Welsh, LCSW**  
*(Certified EMDR Therapist)*  
3185 York Road  
Gettysburg, PA 17325  
717-398-4079  
EMDR-HELP.com

**Lisa Rodeheaver, LCSW**  
18 Carlisle St., Suite 212  
Gettysburg, PA 17325  
717-473-9131

**Luana Robinson, MS, LPC**  
100 Eisenhower Dr., Suite A  
Hanover, PA 17331  
717-632-8400  
Elevatemindllc.com

**Cheryl Sornson, Med, NCC, LPC**  
Connect Counseling, LLC  
18 Carlisle St. Suite 214  
Gettysburg, PA 17325  
717-617-8064  
[Cheryl@connectcounselingpa.com](mailto:Cheryl@connectcounselingpa.com)  
Connectcounselingpa.com

**Nicole Weigle (f.Litzinger), MA, LPC**  
**Solace Wellness & Beauty**  
2796 Heidlersburg Rd.  
Gettysburg, PA 17325  
717-817-1093  
solacewellness.net

## **SUBSTANCE ABUSE OUTPATIENT PROVIDERS**

### **Family First Health Substance Use Services**

York Location:

116 S. George St.

York, PA 17401

Hanover Location:

1230 High St.

Hanover, PA 17331

Gettysburg Location:

1275 York Rd.

Gettysburg, PA 17325

(program contact #)

717-801-4864

[familyfirsthealth.org](http://familyfirsthealth.org)

### **PA Counseling Services- Gettysburg Psychiatric**

334 York St.

Gettysburg, PA 17325

717-337-0026

[cces@embarqmail.com](mailto:cces@embarqmail.com)

[pacounseling.com](http://pacounseling.com)

### **Pinnacle Treatment Centers**

120 Penn St.

Hanover, PA 17331

717-969-8400

### **TrueNorth Wellness Services**

44 Franklin St.

Gettysburg, PA 17325

and

625 W. Elm Avenue

Hanover, PA 17331

[truenorthwellness.org](http://truenorthwellness.org)

## **INDIVIDUAL REFERRALS**

### ***Abuse/Assault/Crisis Services***

#### **Adams County Children & Youth**

525 Boyds School Rd., Suite 100  
Gettysburg, PA 17325  
717-337-0110  
717-334-8101 (*after hours*)

#### **Adams County Children's Advocacy Center**

450 W. Middle St.  
Gettysburg, PA 17325  
717-337-9888  
FAX: 717-337-9880  
kidsagaincac.org

#### **Adams County Empowerment Center (Sexual Assault Services)**

371 E. Water St.  
Gettysburg, PA 17325  
1-888-772-7227  
adamscountyempowermentcenter.org

#### **Adams County Victim Witness Assistance**

117 Baltimore St.  
Gettysburg, PA 17325  
717-337-9844

#### **Adams Rescue Mission (*Men's Shelter*)**

717-334-7502

#### **Agape House (*Women and Family Shelter*)**

717-420-5433

#### **Child Abuse Hotline (Childline)**

1-800-932-0313

#### **Gettysburg CARES (*Emergency Shelter*)**

117 York St.  
Gettysburg, PA 17325  
717-334-4195  
gettysburgcares.org

#### **Safe Home (serving Hanover Area & Adams County)**

(*Shelter/Domestic Abuse*)  
717-632-0007

#### **Non-Violence Intervention Services (NOVIS)**

717-339-0222

#### **South Central Community Action Agency (*Shelter*)**

153 N. Stratton St.  
Gettysburg, PA 17325  
717-334-7634, 717-337-2413

#### **Suicide and Crisis Lifeline**

988  
988lifeline.org

#### **WellSpan Crisis Support Services**

York & Adams Counties  
717-851-5320, 800-673-2496

***WellSpan's Crisis Support Services are available 24 hours a day, 7 days a week, 365 days a year.***

## ***FAMILY SERVICES***

### **Adams County Children and Youth**

525 Boyds School Rd., Suite 100

Gettysburg, PA 17325

717-337-0110

717-334-8101 (after hours)

### **ACCESS/Head Start**

705 Old Harrisburg Rd.

Gettysburg, PA 17325

717-337-1337

### **Adams County Office for the Aging**

318 W. Middle St.

Gettysburg, PA 17325

717-334-9296

### **Adams County Transition Counseling**

*(Students: Disability to Adulthood)*

noerpel@bermudian.org

jbest@state.pa.us

### **MomsTell**

*(Parents of Children-Substance Abuse)*

momstell.com

### **Parent to Parent**

*(Special Needs, Disabilities)*

1-888-727-2706

parenttoparent.org

### **Child Adolescent Services System Program**

Hanover 717-632-8040

York 717-771-9618

### **Child Care Information Services**

717-334-7634

### **Manos Unidas**

19 W. High St.

Gettysburg, PA 17325

717-334-1498

## ***SUPPORT GROUPS***

### **Adult/Children Grief & Loss Support Group**

717-334-2012

### **Al Anon**

Mondays (7pm)

St. James Lutheran Church

109 York St.

Gettysburg, PA 17325

717-334-2012

### **Alcoholics Anonymous**

Monday - Saturday (12pm);

Fridays (7pm); Saturdays (7:30am)

St. James Lutheran Church

109 York St.

Gettysburg, PA 17325

717-334-2012

### **Alzheimers Support Group**

Brethren Home

[1<sup>st</sup> Friday 1:20-3 PM]

2990 Carlisle Pike

New Oxford, PA 17350

(2<sup>nd</sup> Floor of health care building in parlor)

717-624-2161

### **Art Therapy Studios**

Brenda Cunningham, MS, ATR-BC, LPC

110 W. Eisenhower Dr. Ste. A

Hanover, PA 17331

717-969-2208

ArtTherapyStudios.net

### **Autism Hope Line**

*(Autism Spectrum Disorder)*

717-732-8408

[ASDHOPE1@yahoo.com](mailto:ASDHOPE1@yahoo.com)

### **Autism Society Greater**

**Harrisburg Area**

P.O. Box 101

Enola, PA 17025

717-732-8408;

800-244-2425, x. 8408

[contact@autismharrisburg.com](mailto:contact@autismharrisburg.com)

### **Children's Bereavement Art Group**

Under the Horizon Pottery & Art Studio

2650 Biglerville Rd.

Gettysburg, PA 17325

717-752-4593

[info@underthehorizon.net](mailto:info@underthehorizon.net)

### **Compassionate Friends**

*(Grief /Loss of Child)*

1030 Carlisle Rd.

York, PA 17404-4934

[2<sup>nd</sup> Monday 7 PM] 717-642-9897

### **Depression and Bipolar Support Alliance (DBSA)**

[Dbsa.emmitsburg@hotmail.com](mailto:Dbsa.emmitsburg@hotmail.com)

[dbsaalliance.org/Emmitsburg](http://dbsaalliance.org/Emmitsburg)

[meet monthly at Emmitsburg Library]

### **Dementia Caregivers Support**

Adams County Office for Aging

318 W. Middle St.

Gettysburg, PA 17325

717-334-9296

3<sup>rd</sup> Wednesday at 3p.m.

## ***SUPPORT GROUPS***

### ***(continued)***

#### **Drew Michael Taylor Foundation and Drew's Hope Grief Center**

946 Ashton Dr.  
Shippensburg, PA 17257  
717-532-8922  
Drewmichaeltaylor.org

#### **Grief Support**

Hanover Hospital  
[One on one sessions  
offered]  
717-316-6905

Karen W Jones, Founder  
Mindfulness and Motion, LLC  
717-316-0092  
<https://www.mindfulnessandmotion.com/>

**NAMI (National Alliance on Mental  
Illness) Online Support Groups**  
Connection Support Group for individuals  
living with a mental health condition  
Every Wednesday – 6:00 pm-7:00 pm  
Every Thursday – 10:00 am-11:00 am

Family Member/Caregiver Support Group  
for those who have loved a one with a  
mental health condition  
Second Tuesday of each month – 11:30  
am-12:30 pm  
First Wednesday of each month – 7:00  
pm-8:00 pm

717-848-3784.  
[www.namiyorkadams.org](http://www.namiyorkadams.org)

#### **Narcotics Anonymous (Find a meeting in PA)**

1-800-861-9372

#### **Olivia's House**

(for children who have lost a  
parent)  
York- 717-698-1133  
Hanover- 717-698-3586

#### **On the Edge**

717-476-0512

#### **Smoking Cessation Support Group**

Gettysburg Hospital Community  
Rooms [3<sup>rd</sup> Tuesday 5-6 PM]  
717-337-4264, ext. 6

#### **Sweet Grace Ministries**

(for those dealing with a death of  
an infant)  
77 Hoist Ave.  
Chambersburg, PA 17201  
717-414-7772  
[Sweetgraceministries.com](http://Sweetgraceministries.com)

#### **Yoga for the Grieving Heart**

440 N. Madison St, Hanover  
[1<sup>st</sup> Thursday 6-7:30 PM]  
717-637-1227

## ***REFERRING AGENCIES***

### **Community Care Behavioral Health**

200 Corporate Center Drive  
Camp Hill, PA 17011  
1-866-738-9849

### **Drug Help and Mental Health Services (24-hour information service)**

1-800-662-4357

### **York/Adams Health Choices Mgt. Unit**

100 W. Market St., Suite B-03  
York, PA 17401  
717-771-9900  
[york-county.org](http://york-county.org)

## ***SUPPORTIVE AGENCIES***

### **AIDS Community Alliance**

*(HIV/AIDS Case Mgt)*

100 N Cameron St.  
Harrisburg, PA 17110  
717-233-7190

### **ARC of York and Adams County**

497 Hill St.  
York, PA  
717-846-6589

### **Easter Seals**

2550 Kingston Rd  
York, PA 17402  
717-741-3891  
eastersealscentralpa.org

### **Family First Health**

York County:  
1230 High St, Hanover  
717-632-9052  
116 S. George St, York  
717-845-8617  
415 E. Boundary Ave, York  
717-843-5174  
Adams County:  
1275 York Rd, Gettysburg  
717-337-9400  
familyfirsthealth.org

### **LIU Migrant Education – 21<sup>st</sup> Century**

731 Old Harrisburg Rd.  
Gettysburg, PA 17325  
717-334-0006  
camiller@liu12.org

### **Mediation Services of Adams County**

P.O. Box 4113  
Gettysburg, PA 17325  
717-334-7312  
mediationac@yahoo.com  
mediateadams.org

### **Mental Health America of York & Adams County**

36 South Queen St.  
York, PA 17403  
717-843-6973  
www.mhay.org  
(by referral only)

### **TNH Sober Living LLC, Nicholas House**

45 West High St.  
Gettysburg, PA 17325  
717-224-7898



## ***SUPPORTIVE AGENCIES***

### ***(continued)***

#### **NAMI Hanover Area**

*(Friends & Family)*

717-632-0435; 717-848-3784

#### **PA Client Assistance Program (CAP)**

Office of Vocational Rehabilitation

717-787-5244, 1-800-762-6306

[www.dli.pa.gov/OVR](http://www.dli.pa.gov/OVR)

#### **Pennsylvania Tourette Syndrome Alliance**

1-800-990-3300

[patsainc.org](http://patsainc.org)

#### **United Cerebral Palsy**

788 Cherry Tree Ct.

Hanover, PA 17331

717-632-5424

#### **York/Adams Early Intervention**

717-632-8040

#### **York/Adams Mental Health I.D.D.**

*(Case Mgt.)*

525 Boyds Schoolhouse Rd., Suite 200

Gettysburg, PA 17325

717-398-0330

## ***LEGAL SUPPORT***

### **Disability Rights Network**

1-800-692-7443

[intake@drnpa.org](mailto:intake@drnpa.org)

[drnpa.org](http://drnpa.org)

### **Mediation Services of Adams County**

717-334-7312

[mediationac@yahoo.com](mailto:mediationac@yahoo.com)

[mediateadams.org](http://mediateadams.org)

### **Mid Penn Legal Services**

123 Baltimore St, Suite 301

Gettysburg, PA 17325

(717) 334-7623

Appointments: 800-326-9177

### **PA Health Law Project**

1-800-274-3258

[staff@phlp.org](mailto:staff@phlp.org)

[phlp.org](http://phlp.org)

## ***USEFUL WEBSITES AND OTHER INFORMATION***

### **Attachment Disorder**

[attach.org](http://attach.org)

### **Feeling Blue**

*(website about depression)*

[feeling-blue.com](http://feeling-blue.com)

### **Collaborating for Youth**

[cfygettysburg.com](http://cfygettysburg.com)

### **National Suicide Prevention Lifeline**

800-273-TALK (8255)

[988lifeline.org](http://988lifeline.org)

### **PA Relay: 7-1-1**

*(for individuals with a hearing or speech disability)*

### **rabbittransit**

1-800-632-9063

[rabbittransit.org](http://rabbittransit.org)

### **Starfish Advocacy Assoc.**

*(Children-Neurological Disorders)*

[starfishadvocacy.org](http://starfishadvocacy.org)

### **WellSpan Healthsource**

*(Physicians accepting new patients)*

1001 South George St.

York, PA 17401

717-851-3500

## ***Behavioral Health Glossary of Common Terms***

### **Behavior**

Actions or reactions that a person has that can be observed. Some behaviors are thought to be unobservable; these would be a person's thoughts and emotions.

### **Behavioral Health**

Health or wellness associated with someone's behaviors that are both observable and unobservable. This term is often interchanged with the term mental health.

### **Behavior Problems**

Difficulties or problems caused by someone's behaviors.

### **Behavior Therapy**

A form of therapy that is focused on changing behaviors from those that are not helpful or healthy to those that are more effective and healthy. A number of techniques may be used that are often referred to as "learning new behaviors".

### **Client Centered Therapy**

Sometimes referred to as Person Centered Care, Client Centered therapy is a form of talk therapy where the client sets the pace and the therapist responds to the client's concerns with a variety of techniques that assist the client to feel heard and cared for.

### **Cognitive Behavioral Therapy**

Often referred to as CBT, cognitive behavioral therapy is a combination of behavioral and cognitive therapy techniques. Both negative or distorted thought patterns and ineffective behaviors become the targets of change in therapy. The goal is to replace thoughts and behaviors that have led to problems with healthier thoughts and behaviors.

## ***Behavioral Health Glossary of Common Terms (continued)***

### **Counselor**

A counselor is an individual who is trained to provide psychotherapy in individual, group, or couples sessions, depending upon the training of the counselor. A counselor may be trained in a variety of counseling approaches, including cognitive therapy, client centered therapy, or drug and alcohol counseling. Drug and alcohol counselors are certified by the state and will have the letters CAC (Certified Addictions Counselor) after their name. In Pennsylvania, counselors are licensed by the state. When a counselor is licensed, they may use the letters LPC (Licensed Professional Counselor) after their name.

### **Credentialed**

Credentialed is the term applied by *insurance companies* that have agreed to pay for the services of professional mental health providers. Professionals (counselors, psychologists, social workers) who are licensed by the state can apply for credentialing by insurance companies.

### **Crisis Intervention**

When a person is in an acute mental health crisis, such as feeling suicidal or homicidal, they may call Crisis Intervention to seek immediate help. Crisis workers are trained to assess clients for suicidal intent and other severe mental health problems. Crisis workers are available 24 hours a day at hospital emergency departments. Crisis workers are most often the providers who arrange for the hospitalization of clients who are in need of inpatient care.

### **Drug and Alcohol Counseling**

Drug and alcohol or addiction counseling is the group or individual services available with some agencies for clients who are working to recover from drug or alcohol abuse and dependence. This counseling is very educational in nature.

## ***Behavioral Health Glossary of Common Terms (continued)***

### **Inpatient Care**

Inpatient care is referred to as “the highest level of care”. Clients are in a hospital setting when in inpatient. Sometimes inpatient programs are located on the floor of a general hospital or the program may be located at a facility that is only for mental health care. Where once inpatient care could be for weeks or months, it is now generally used for the most acute situations and clients are hospitalized for a few days to a couple of weeks.

Inpatient care for addictions often involves a period of detoxification from the addictive substance, commonly referred to as simply “detox”. This is followed by a period of inpatient care referred to as rehabilitation or “rehab”.

### **Intensive Out- Patient Care**

Intensive Out-Patient (IOP) care is a medium level of care. Clients are not in the hospital, but are staying at home for these programs. They will attend group sessions multiple times per week for a period of weeks. Each group may have a different therapeutic focus such as cognitive therapy, psychoeducation, personal emotional self-care, or addiction.

### **Mental Health**

Mental health is a term that is interchangeable with the term Behavioral Health. It is a state of emotional well-being in which an individual is able to use his or her thinking and feeling abilities, live with others, and meet the ordinary demands of everyday life.

### **Mental Illness**

A state where a person’s thinking, emotions or behaviors are disrupted to an extent that it has an effect on their ability to function in daily life. It does not necessarily mean that the person has a diagnosable psychiatric disorder or needs any form of medical treatment.

### **National Alliance on Mental Illness (NAMI)**

This non-profit national organization provides a wide variety of free resources related to mental health and wellness and treatment options. This information can be accessed at the website: [www.nami.org](http://www.nami.org).

## ***Behavioral Health Glossary of Common Terms (continued)***

### **Partial Hospital Program**

Partial Hospitalization Programs are day treatment programs where individuals experience programming similar to that found in a hospital setting, but they can return to the comfort of their own home at night. They will attend group sessions daily for a period of weeks. Each group may have a different therapeutic focus such as cognitive therapy, psychoeducation, and personal emotional self-care.

### **Psychiatrist**

Psychiatry is a branch of medicine dealing with the science and practice of treating mental or behavioral disorders. Psychiatrists are the medical specialists who evaluate psychiatric concerns and prescribe medicines, which can play an important role in treating mental health problems.

### **Psychologist**

A psychologist is a professional who evaluates and studies behavior and mental processes. Typically, psychologists must have completed a university degree in psychology, and a doctorate degree to be licensed by the state of Pennsylvania. They are trained therapists who provide treatments such as CBT, group therapy, or family therapy. They cannot prescribe medications.

### **Psychotherapy**

Psychotherapy is a term that is interchangeable with the term “counseling”. It can be any of a variety of therapeutic approaches such as CBT, client centered, or even art therapy and play therapy.

### **Recovery**

Some mental health conditions may not be curable, but a person can experience a sense of control, meaning, and purpose in his or her life. Recovery is thought of as a process that leads to living a life of meaning and purpose.

## ***Behavioral Health Glossary of Common Terms (continued)***

### **Social Worker**

Social work is a profession that helps improve people's lives in a wide variety of ways. In the mental health field, social workers assist people by helping them cope with issues in their everyday lives, deal with their relationships, and solve personal and family problems. They utilize many of the same therapeutic approaches that counselors and psychologists use.

### **Therapy**

The terms “therapy”, “counseling”, and “psychotherapy” are fairly interchangeable. The training of the professional (counselor, psychologist, or social worker) will determine the term that will be used.

For additional information see: [nami.org](http://nami.org)



# **INFORMATION ABOUT PENNSYLVANIA COUNSELING SERVICES**

## **Behavioral Health Rehabilitation Services (BHRS)**

Behavioral Health Rehabilitation Services more commonly known as Wrap Around Services, are for children who need individual therapeutic assistance. A skilled staff person works with the child for a specified number of hours per week in his/her home, school, and/or community.

Behavioral Specialist Consultants (BSC) Mobile Therapists (MT) and Therapeutic Staff Supports (TSS) work together to provide the following services:

- Formulation and implementation of behavioral treatment plans
- Collaboration with and transfer of skills to parents, school staff, and other care givers
- Specialized treatments targeting symptoms of various childhood mental health disorders such as Attention Deficit Hyper-Activity Disorder, Oppositional Defiant Disorder, and Anxiety Disorders
- Specialized Autism treatment

## **Family Based Services**

Similar to BHRS, Family Based Services are provided in the home and community. However, Family Based is more intensive, with a typical authorization period lasting eight months. Also, Family Based therapists are available 24 hours a day, seven days a week to aid in crisis intervention and behavioral stabilization. Furthermore, Family Based Services focus on the entire family, not just an identified child.

Services are geared toward children and adolescents up to age 21 who are at risk of out of home placement due to a severe emotional and/or behavioral disorder or severe mental illness. Family Based teams assist families by coordinating resources for successful solutions as well as management of presenting treatment issues.

Main goals of Family Based Services:

- Reduce out-of-home placement of children
- Strengthen and maintain family unit
- Increase life skills and coping capacities of each family member
- Re-unify families previously separated due to the mental illness of a child

# **INFORMATION ABOUT PENNSYLVANIA COUNSELING SERVICES (continued)**

## **Outpatient Services**

PCS Outpatient services are intended for individuals who possess the skills and supports necessary to recover without a more intensive treatment program such as hospitalization or residential support. Outpatient services can also be supportive following discharge from more intensive forms of care. Therapists assess a client's mental health and drug & alcohol treatment needs while psychiatrists, as licensed medical doctors, evaluate a client's need for medication. When applicable, psychiatrists will prescribe and monitor medications.

PCS Outpatient Services assist individuals and families in the following ways:

- Services focus on a full range of emotional and behavioral issues and are available for children and adults of all ages.
- Through a collaborative process between client and therapist, the specific needs of each client are carefully considered and treatment goals are identified
- Therapists focus on the gifts/strengths of each client
- Treatment interventions often target difficulties related to anxiety, depression, socialization, confidence and self-esteem
- Ongoing therapeutic interventions support and guide the client in him/her daily life
- Both individual and family sessions are available



BHRS/Family Based Services  
334 York Street  
Gettysburg, PA 17325  
337-1075

Outpatient Services  
334 York Street  
Gettysburg, PA 17325  
337-0026

# **INFORMATION ABOUT TRUENORTH WELLNESS SERVICES**

**1-800-315-0951**

**truenorthwellness.org**

Offices in Hanover, Gettysburg, Shrewsbury, York,  
Harrisburg, McConnellsburg and Chambersburg

## **Inspiring healthy living**

TrueNorth Wellness Services provides comprehensive and personal approaches to empower individuals in maintaining a life of wellness through preventative and healing services.

Customizing our services to support our clients' needs has, and always will be, our first priority.

Our service programs offer flexible and accessible solutions designed with results in mind.

## **WELLNESS IS PERSONAL**

### **Behavioral Health Services**

#### **\*Counseling**

- |                 |                   |
|-----------------|-------------------|
| -Family         | -Peer             |
| -Children/Youth | -Drug and Alcohol |
| -Individual     | -Trauma           |

#### **\*Community Support**

- |  |                                  |
|--|----------------------------------|
| -Assisted Living                                   | -Partial Hospitalization Program |
| -Community Outreach                                | -Social Rehab                    |
| -Community Residential/<br>Rehabilitation Services | -Supported Housing (SHP)         |
|  | -Supportive Living Program       |

#### **\*Autism**

### **Wellness Services**

#### **\*Education and Prevention**

#### **\*Employee Assistance**

#### **\*Lifestyle Management**

- |                             |                    |
|-----------------------------|--------------------|
| -Chronic Disease Management | -Pain Management   |
| -Grieving/Loss              | -Stress Management |
| -Integrated Health          | -Weight Management |

## ***INFORMATION ABOUT WELLSPAN PHILHAVEN BEHAVIORAL HEALTH***

At WellSpan Health, psychiatrists, psychologists, nurses and mental health professionals combine efforts to provide the most appropriate level of behavioral health care for people of all ages: children, adolescents and adults. Together, these individuals work in conjunction with area physicians, schools, businesses, governmental agencies, and social service organizations to address all aspects of mental health and addiction disorders.

To make sure that individuals can access assessment, diagnosis and treatment and referral to the most appropriate level of care, WellSpan Philhaven Behavioral Health offers a variety of outpatient services in Adams County.

Behavioral Health treatment methods at WellSpan include individual therapy, family and group counseling and medication management by a psychiatrist, along with special services, including crisis intervention, services for employers, palliative care and more.

Additional information is available by visiting [wellspanphilhaven.org](http://wellspanphilhaven.org)

# Risk Factors and Warning Signs of Suicide: What to Look For

***Suicide most often occurs when someone's stressors exceed their current coping abilities. However, the factors and causes are not always the same for everyone. The following are factors that are commonly seen in people who are contemplating suicide.***

National Suicide Prevention Hotline: 988 – Available 24 hours, everyday

If a person **talks** about:

- Being a burden to others
- Feeling trapped
- Unbearable pain
- No reason to live
- Harming themselves or others
- Getting their affairs in order (making a will)

If a person displays these **behaviors**:

- Increased drug or alcohol use
- Acting recklessly
- Withdrawing from activities
- Isolating from friends and family
- Sleeping too much
- Not sleeping at all

If a person displays these **emotions**:

- Depression
- Loss of interest
- Rage
- Irritability
- Humiliation
- Aggression
- Anxiety
- Anger

If a person has any of these **health factors**:

- Depression
- Bipolar disorder
- Schizophrenia
- Anxiety disorders
- Psychotic disorders
- Substance abuse disorders
- Chronic health conditions

If a person is subject to these **environmental factors**:

- Stressful life event (job loss, death, divorce)
- Prolonged stressor (harassment, bullying, relationship issues, unemployment)
- Access to drugs, alcohol, or firearms

If a person has any of these **past factors**:

- Previous suicide attempts
- Family history of suicide
- Family history of depression
- Death of loved ones

American Foundation for Suicide Prevention - [www.afsp.org](http://www.afsp.org)  
Helpguide.org

# Suicide Prevention: Talking to a Suicidal Person

## How to start a conversation:

- “I have been concerned about you lately”
- “Recently, I have noticed some differences in you and I was wondering how you are doing”
- “You haven’t seemed yourself lately and I

wanted to check in with you”

## Questions to ask:

- “When did you start feeling this way?”
- “Did something happen to start making you feel this way?”
- “What can I do to best support you?”
- “Have you considered getting professional help?”

## What you can say:

- “You are not alone in this, I will be here for you”
- “You may not believe it now, but the way that you’re feeling will change”
- “I may not understand exactly how you feel, but I care about you and want to help”
- “You are a strong person and I am here for you”

## DO:

- Be yourself – let the person know that you genuinely care about them.
- Listen – let the person unload their feelings. No matter how negative the conversation seems, the fact that it is happening is a positive sign.
- Be sympathetic – don’t be judgmental, be calm, be patient, and be accepting. Allow them to talk about their feelings freely.
- Offer hope – reassure them that help is available, that their feelings are only temporary, and that their life is important to you.
- Take the person seriously – do not underestimate or invalidate what they are saying. Ask questions, you are not putting ideas in their head or making the situation worse. This shows that you are listening and taking them seriously and allowing them to share with you.

## DON’T:

- Use clichés – avoid common sayings like, “you have so much to live for,” “suicide will hurt your friends and family,” “look on the bright side,” or “this is all happening for a reason.”
- Be shocked – don’t lecture on the value of life or say that suicide is wrong.
- Promise confidentiality – Do not swear yourself to secrecy. You may need to speak to a mental health professional in order to keep the person safe if they are not yet willing to do so themselves.
- Minimize their problems – it is not about how bad their situation is, it is about how badly it is hurting the person.
- Blame yourself – it is not your fault and you cannot fix someone else’s depression, but you can offer care and support.

# MENTAL HEALTH

Adams County, PA

## SIGNS OF POOR MENTAL HEALTH:

It is important to note that feeling one or two of the following does not mean you or a loved one is experiencing depression. It is always better to talk to a professional and encourage positive discussion about depression. The intensity, frequency and number of symptoms/emotions all play an essential role in poor mental health.

Little or no pleasure in doing things

Feeling down, depressed or hopeless

Trouble falling asleep, staying asleep, or sleeping too much

Feeling bad about yourself -- or that you are a failure or have let yourself or your family down

Moving or speaking so slowly that other people could have noticed. Or the opposite - being so fidgety or restless that you have been moving around a lot more than usual

Feeling tired or having little energy

Thoughts that you would be better off dead, or of hurting yourself

Trouble concentrating on things, such as reading the newspaper or watching television

Poor appetite or overeating

## IN OUR COMMUNITY

**22%**

of adults, as of 2017, have been told by a doctor or other healthcare provider that they have a depressive disorder during their lifetime. In 2011, this number was 20%.



about

**1 in 5**



about

**6 in 10**

**59%**

of community members, in a 2017 survey, reported to having one or more days with depressive symptoms within a time frame of two weeks. In 2011, this number was 55%.

**34%**

of Adams County reported to having 1 or more days in the past 30 days where their mental health was NOT good. This number has decreased since 2011 from 39%.

**43%**

reported to having 1 or more days during the past 30 days where their poor physical or mental health kept them from doing their usual activities, such as self-care, work, or recreation.

## ACCESS & IMPORTANCE

92%

of survey takers strongly agree that their mental health and physical health are equally important to their well-being.

But

there are financial barriers to access

27%

report that mental healthcare services are too expensive

17%

report not knowing how to find a mental health care provider

## Resources



National Alliance on Mental Illness:  
1-800-950-NAMI (6264)  
Compartiendo Esperanza: No Hay  
Salud Sin Salud Mental

## References

1 Yost, B., & Thompson, S. (2018). Adams and York County Community Health Needs Assessment 2018 . Overview of the Adams County and York Communities. Retrieved from <http://www.healthyardamscounty.org/>



## NOTES

# NOTES

## NOTES

**This booklet was assembled and edited by the  
Behavioral Health Task Force, an affiliate of**



Printing costs for this booklet was funded through a grant from  
WellSpan Gettysburg Hospital Foundation

For questions or requests for more copies of the booklet please contact  
Healthy Adams County staff at 717-337-4137